

# Covid secure visiting for family & friends



## Friends & Family lounges

Covid secure lounges available for all residents with in person visits made easy.

1

Book by telephone with our reception Monday to Friday 9am to 5pm.



2

Slots available: Monday to Thursday & Saturdays, between 10am & 3pm. Evening slots available Tuesday & Thursday between 5pm & 7pm.



3

Visitors must sign in at reception, wear PPE & follow our visitor code.



## Virtual Visits

Virtual visits are available by ipad for residents in all units.

Available slots are as for the Friends & Family lounges above.

Book by telephone with our reception Monday to Friday 9am to 5pm.



## In Room Visits

Visits to resident's bedrooms allowed by special arrangement for;

1. Final days of end of life. Times flexible as required.
2. Residents not able to be taken to the lounges due to a permanent condition. For short term illness visits must be virtual.

Visitors must sign in at reception, wear PPE & follow our visitor code.

No under 16's.